

## User Personas

- Average Student - Imagine you are a first year student, and you have no idea where to get information regarding your registered courses. In this day and age, where so much of our information is online, students need an online platform where classes are fully integrated. So if a student seeks information, they can pick & choose their classes to reach each class's individual homepage. From there, they can view announcements sent by staff/professors/TAs for each class. They can also click the file tab to view documents such as the class syllabus, required or suggested readings and more. This website also provides students a platform to take online tests and quizzes. The chatroom tab is perfect for students that need to discuss with other students in the class to keep up to date with hw assignments, quizzes, and exams or set up study appointments. Students can check their grades to see how they're doing according to each class's grading scale.
- Professor - Imagine you are a professor and it's finals season. During this period, online communication is key to achieve optimal student performance. On this website, staff members can make public announcements to remind students about upcoming deadlines, available review sessions for the final, and extra credit opportunities that students can partake in. Additionally, professors can upload files such as study-guides, recitation powerpoint presentations, lecture notes and other resources. Similar to the student accounts, there is a chatroom tab that is set up for professors and TAs to address any student doubts on concepts, hw problems, or exam location/time. As a result, this tab allows for students to have instant online contact with their professors and TAs. Professors can also set up online test/quizzes with time restrictions and automatic hand-ins. After the deadline has passed, professors can revisit this tab and view all the students who submitted their tests/quizzes and grade based on completeness or content. Consequently, they can update student grades in the gradebook tab.
- Department Staff - Imagine you are head of the Information Technology & Informatics department of Concetto University. You want the university to rank as one of the top colleges in New Jersey. In order to do that, all enrolled students must be analyzed and grouped based on GPAs, extracurricular involvement and work experiences. The department head can message aspiring students about high-level work/internship/co-op opportunities and notify the majors on changes to course curriculum. This website provides a resources tab that has information on the locations of ITI buildings, major requirements, etc.